

### Customer Care Manager

Morganstone is one of Wales' fastest growing and successful companies, contracting and developing across the whole of South Wales for a variety of clients in a number of sectors.

This is an exciting new position offering a suitable candidate the opportunity to join a company at the forefront of its sector. The role of Customer Care Manager is an important addition to our team as we seek to maintain our high standards of delivery and after care service across a growing number of contracts.

Aside from managing the Customer Care team, you will shape our service from handover through to end of defects, ensuring that customer satisfaction is at the forefront of all that we do.

Ideally, you will have experience of, or a passion for, customer care within the construction sector, as well as either a trade, site manager or other surveying or technical background. You will have excellent communication and organisational skills, and an appetite for delivering a first class service. The role will be both site and office based, requiring regular interaction with clients and residents, as well as internal departments.

A full job description and personal specification is available on the 'Careers' tab of our website at [www.morganstone.co.uk](http://www.morganstone.co.uk) If you would like an informal discussion about the role, please contact Stuart Davies, our Business Development Director, on 07780 009654.

Should you be interested in applying for the role, please submit a one page letter explaining your interest and suitability for the role, together with your CV, to [mail@morganstone.co.uk](mailto:mail@morganstone.co.uk)

**Closing date for applications is 5pm on Sunday 17<sup>th</sup> June.**